

**Hanham Health Patient Participation Group  
Meeting  
13<sup>th</sup> March 2023, 1.30pm**

Present: Tony Spreadbury / Judith Norley / Ray Garmston / Sarah Warren / Heather Thomas / Kelly Cole / Dr Jayne Ayers / Andy Mintram / Paula Miles (via Zoom)

Apologies – Margaret Slucutt / Alison Wilmot

1. Note-taker - Kelly Cole (agreed =bullet points only for this month)

2. Matters arising:

- a. Vice Chair role – Heather Thomas has returned to the group and is happy to undertake the role.
- b. Network PPG meeting – No update
- c. Terms of reference – Initial meeting held / Agreed joint review with Almondsbury PPG / TOR need to be simple and focused / Working group will be TS, JN, KC, PM and Nina (chair of Alms PPG)
- d. Production of data – This will tie in with the launch of the new clinical system (date to be confirmed).
- e. Marketing Campaign for new members RG suggested presentation at Probus club and WI / group would like bigger cross section from community / maybe vary meeting times / increased advertising with posters and electronic screens / Agreed some meet and greet sessions in waiting rooms 24-04-23 – KC to communicate to staff / TS to create script for us on day including purpose of the group.
- f. NAPP – TS attended AGM – apparent all surgeries in same boat in terms of service and demand / NAPP is struggling with trustee membership / NAPP is there to offer guidance, but we need to identify local projects we can work on.

3. Practice Update:

- Recruitment / current vacancies – Recruitment for receptionists continues (currently down 103 hours per week plus full-time reception supervisor) / Some interest from a paramedic and nurse practitioner – Clinical Services Manager facilitating discussions / Attended recent RCGP careers fair
- 4PCN – Dr Neil Kerfoot is retiring from partnership at Kingswood surgery and his role as clinical director of out network. Dr Felicity Fay will be stepping into director role.
- New services – As a network we now have Housebound Care Co-ordinators. Their job is to contact housebound patients to help manage long term chronic conditions and avoid hospital admissions.
- Covid vaccinations – Holding three clinics in April, May and June to offer spring reinforcement doses to over 75's, Care home residents and those aged 5+ who are immunosuppressed. Latest searches show we have 3025 eligible patients.
- New GP contract – Issued 1<sup>st</sup> April / BMA discussions with government broke down / concerns over funding issues. Contract value increase of 2.7% - to cover all increase including salary

uplifts, increased cost etc / Partnership currently reviewing all areas of organisation including structure and other contracts.

4. Link with Almondsbury PPG – 17 members last meeting (recent re-launch of PPG) / PPG keen to work with HH PPG and identify projects that will help with patient education / Almondsbury surgery currently fully staffed with non-clinical teams.

5. AOB:

- Will surgery be affected by junior doctor strikes? – Minimally.
- Has the surgery heard of work coaches? – No
- Patients are now being called for med reviews on birth month / The surgery issues all recalls / group asked if Noelle would maybe come to a meeting and talk about clinical pharmacist role.
- Next Walk and Talk – 3<sup>rd</sup> April 1.30pm

### **2023 meeting schedule**

- ~~9th January 2023~~
- ~~13th March 2023~~
- 15th May 2023 - rescheduled due to Coronation – Megan from Healthwatch should be attending – KC to confirm.
- 3rd July 2023
- 11th September 2023
- 13th November 2023