

## HANHAM HEALTH PATIENT PARTICIPATION GROUP

Notes of meeting held on Monday 7<sup>th</sup> March 2022 at 13.30hrs.

Via Zoom (Due to the Coronavirus pandemic.)

**Attendance:** Dr Paul Taylor, Kelly Cole, Tony Spreadbury, , Mary Warner, Jude Norley, Sarah Warren, Ray Garmston, Eleanor Stone and Margaret Slucutt.

**Apologies:** Alison Wilmot and Mike Vernon

- 1. Welcome and Apologies** – TS welcomed everyone to the meeting, asked the group for permission to record the meeting for note taking purposes, agreed. It was agreed that the meeting could be recorded for the minutes.
- 2. Matters arising – Vice Chair position** – TS would like this role filled. If anyone would like to take this role please let TS know, please.  
**Group project – walking group** – TS suggested that the PPG meet for a walk on a Monday at 1.30pm meeting at the surgery. *(Subsequent to the meeting the 4<sup>th</sup> April was suggested)*
- 3. Terms of Reference** – The documents will be sent out in for members to comment on ToR and purpose of the group and the constitution has already been circulated so comments on all these documents to TS please.
- 4. Update from the practice** – There was a long discussion, the key points were: PT said that situation was largely the same. The surgery is struggling with sufficient GP's. An Executive Manager has been advertised and interviews will be 19<sup>th</sup>/20<sup>th</sup> March. This will relieve PT to give more time as a GP.  
Reception staff are also a constant concern. There are two new starters but another 3 or 4 are required. Ideally by 1/4/22.  
PT shared that the NHS plan for 2022/23 GP surgeries will need open evenings and weekends within each network.

It was noted that surgery has no quiet times. The surgery closes its lines for an hour at lunchtime to enable the surgery to manage the morning calls. The surgery is not closed.

The surgery is looking at the structure. PT made the point that GP's are choosing to work remotely or for agencies like Push Doctor. GP's prefer to see patients face to face. Hybrid roles are being discussed.

TS said that some patients would prefer to see GPs face to face.

PT is trying to increase the number of patients seen face to face and follow up appointments, where needed but this is difficult. Currently the surgery is trying to increase morning same day appointments so that some afternoon appointments can be used for follow-ups..

PT mentioned that the Secretary for Health is encouraging digital health as the way ahead making things easier for patients. There was then discussion about this and the problems for many people who are not on-line.

An experienced Mental Health Nurse, Jordan, is starting and can be booked via reception.

JN felt that we should keep patients informed by a newsletter. KC said that this had slipped due to pressures in the surgery but if possible she will raise it up the do list. TS suggested that possibly something bi-monthly might be possible.

5. **National Assn for Patient Participation (NAPP)** – TS will share the news digest received.
6. **HealthWatch and Community Engagement Forums** – TS attended the last PPG network meeting, which was poorly attended. Awaiting the date of the next meeting.
7. **Update on Covid 19** – Staff sickness has causing pressure. A spring booster will be offered for people over 75years and children over 12 who are immune suppressed.  
Guidance regarding Covid remains the same for health care settings ie mask wearing, sanitise hands and distancing.

8. PT made the point if the surgery doesn't undertake these vaccinations, using 'retired' staff, then the surgery could lose the finance it receives for vaccinations which is important to the surgery.
9. **AOB** – MS had to leave the meeting.

TS if there were any comments on the flyers he sent out via Maisy HealthWatch SG. No

RG asked about blood tests. KC said appointments were being taking into April.

PT thanked PPG members for their support.

**Date of next meeting 9<sup>th</sup> May 2022.**

(RG sent his apologies in advance.)