

## HANHAM HEALTH PATIENT PARTICIPATION GROUP

Notes of meeting held on Monday 17<sup>th</sup> January 2022 at 13.30hrs.

Via Zoom (Due to the Coronavirus pandemic.)

**Attendance:** Dr Paul Taylor, Kelly Cole, Tony Spreadbury, Alison Wilmot, Mike Vernon, Mary Warner, Jude Norley and Margaret Slucutt.

**Apologies:** Sarah Warren, Ray Garmston, Eleanor Stone and Thomas and Mandy Brooman who we were informed are standing back from the PPG for now.

**1. Note taker and Apologies** – MS agreed to continue to be note taker and apologies are as above.

**2. Confirmation of Chair & Vice Chair** – TS said that following the last meeting he had met with KC and was happy to be the Chair if the meeting agreed. Agreed.

TS said he now needed a Vice Chair in case there were times he was not able to be present. If anyone would like to consider this role please speak with TS.

**3. Matters Arising** – Walking Group – KC said she had not spoken to Janice Suffolk. MS said that Janice had a secondment to South Glos Council for about a year and her deputy would be able to answer any questions about developing such a group. ACTION – MS to provide contact name and number.

Pharmacy at Hanham surgery - Closed issue.

Proposed new surgery at Oldland – PT said that the surgery had submitted a PID (project initiation document) to BNSSG (Bristol North Somerset and South Glos Clinical Commissioning Group). PT explained that the need for more space for Oldland patients. This was not replacing Hanham Health in Hanham. Should all things be approved it could be about 3 years before it would be complete.

JN asked about expanding the Hanham surgery but PT explained that this was not possible due to a 106 agreement.

4. **Terms of Reference** – TS said that a copy of the agreed TOR had been sent out and he would look at them and ask others to do so as well in preparation for a discussion at the next meeting.
5. **NAPP membership** – KC confirmed that this has been renewed for another year and TS confirmed that he has registered on the NAPP portal via the link that Kelly had sent.
6. **Current update of Covid boosters** – PT shared that across the network 47,000 vaccines had been given. Currently the surgery was giving a small number of boosters. Children 12 plus should be vaccinated in school but for children that were vulnerable or a member of their family had an auto immune condition the surgery was providing vaccinations.

Potentially looking to offer further boosters if required. These would mainly be held during the week using the POD and returning retirees / volunteers.

#### **7. Letter from the surgery / staffing and recruitment**

PT reported that the situation with staff in all areas of the organisation is currently difficult . Some clinicians have left due to the general situation that is facing primary care as well as a number of GPs now absent (eg maternity leave) that were not expected to be when planning was done. X I new GP had been recruited as has a Mental Health Nurse and a Paramedic. However the latter two positions would not be able to cover all GP duties. Receptionist vacancies was an on-going issue too. Due to the shortage of staff PT said he regretted having to bring in a same day service only, as said in his letter to patients. It was noted this letter has only gone to people who are electronically connected. The surgery, through necessity, has had to employ the services of the 'Push Doctor' service – this works remotely via surgery agreed appointments. Non digital patients, if urgent, will be seen at HH. Dressing and blood checks will still be undertaken by the nurses. TS felt that vulnerable patients, who were not digitally connected needed to know how to get medical help.

PT said the surgery requires a minimum of 5 GPs to run the surgery, at a basic level (ie cover the same day 'duty service'), and that has been challenging to achieve.

PT said that GP's working in prisons had separate contracts.

PT is looking at recruitment and retention issues.

It is important that people that need the surgery can get through.

There was a question about the number of patients registered with the surgery. KC Confirmed that the surgery has currently suspended its service for 'out of area' patients.

The issues of limited sample bottles as now been resolved.

If anyone has any thoughts on what else can be done to help the situation please contact KC or PT.

- 8. HealthWatch & Community Engagement Forum** – TS said he had emailed Maisy but had not had a reply. ACTION MS to send TS info about the PPG Network meeting.
- 9. Items for inclusion at future meetings** – TS said MS provided some thoughts at the last meeting and perhaps others would have ideas which we can discuss at the next meeting.
- 10. AOB** – MV asked if the surgery gets stock of Lateral Flow tests as he could put some on his Community Transport so people could have access to them. PT/KC said that the surgery does not get any stock only the pharmacy. Therefore only accessible via the pre-booked system.
- 11. Dates of future meetings.** TS asked if Monday lunchtime was best for people.  
Meetings are proposed as alternate months at 13.30hrs.  
Monday 7th March 2022  
Monday 9th May 2022  
Monday 4th July 2022 (Face to Face?)  
Monday 5<sup>th</sup> September  
Monday 7<sup>th</sup> November

